

AIG Appraisal Notes
Templates: First Estimate / Supplements / Total Loss

AIG Appraisal Notes – First Estimate - Repairable

Inspection Location: (e.g. Residence, Shop, Tow Yard)

Vehicle status: (e.g. repairable)

Vehicle drivable?:

Copy of appraisal supplied to owner? If so, how?:

Is this an agreed price with the shop of owner's choice? If so, with who?:

If unable to reach an agreed price, what items does the shop not agree with?:

Did you supply a copy of this appraisal to the shop? If so, how?:

Shop email / fax #:

Shop tax id:

Any unrelated or prior damage? If so, was an UPD estimate created?:

Number of days to repair: (e.g. total labor hours divided by 4)

Current Charges: (e.g. Towing, Storage, Teardown Fees, etc)

Additional comments: (e.g. Open items, supplement possibility including dollar figure, etc... be brief and to the point:)

AIG Appraisal Notes – Supplements

Inspection Location: (e.g. Residence, Shop)

Vehicle status: (e.g. repairable)

Copy of appraisal supplied to owner? If so, how?

Is this an agreed price with the shop of owner's choice? If so, with who?

Did you supply a copy of this appraisal to the shop? If so, how?

Shop email / fax #:

Shop tax id:

Additional number of days to repair: (e.g. total labor hours divided by 4)

Current Charges: (e.g. Towing, Storage, Teardown Fees, etc)

Additional comments: (e.g. Open items, supplement possibility including dollar figure, etc... be brief and to the point:)

AIG Appraisal Notes – Total Loss

Inspection Location: (e.g. Residence, Shop, Tow Yard)

Vehicle status (total loss / constructive total loss):

Vehicle drivable?

Any unrelated or prior damage? If so, was an UPD estimate created?

What are the charges? -

Towing?

Storage per day?

Additional charges?

Number of days to repair: (e.g. total labor hours divided by 4)

Additional comments: (open items, supplement possibility including dollar figure, etc... be brief and to the point:)

Create your Appraisal comments using the above templates to the "Claims Summary Notes" in the 'Insurance' tab of CCC1 estimating. Also, print the CCC Claim Summary and upload it to Core with your other documents.

(Note: Include the same AIG template comments onto your SCA Appraisal Report as well)

The screenshot shows the CCC1 estimating software interface. The top menu bar includes FILE, WORKFILE, and VIEW. Below the menu is a toolbar with icons for Save, Print, Send, New, Close, EMS Export, and Workfile Copy. The main window displays the 'Insurance' tab for a claim. The 'Insurance Information' section on the left includes fields for Insurance Company (SCA FRANCHISING CORPORATION), Claim Officer (AIG CLAIMS SERVICES INC), Phone Number(s) (Business: (913) 495-3140), Adjuster (BENNETT, TAMEKA), Policy Number, Policy Notes, Insurance Agent, Endorsement Notes, Company, and Deductible (\$). The 'Assignment Information' section on the right includes Claim Number (6060638502J5), Claim Type (Vehicle), Type of Loss (Collision), Loss Notes, Loss Date/Time (08/06/2024 8:00 AM), Date Reported (08/26/2024), State (CO), Injury (Unknown), Catastrophe Code, Estimator Instructions (Adj. Phone: (Business) 800-242-2418; Assigned By: SCA; Facts of Loss: Rear), and Claim Summary Notes (AIG Appraisal Notes - E01 - Repairable, Vehicle status: Repairable, Vehicle drivable? Yes, Copy of appraisal supplied to owner? Yes, via email, Is this an agreed price with the shop of owner's choice? No COS, Vehicle inspected at residence, If unable to reach an agreed price, what items does the shop not agree with? N/A, Did you supply a copy of this appraisal to the shop? N/A, Shop email / fax #: N/A, Shop tax id: N/A, Any unrelated or prior damage? No prior damage observed, Number of days to repair: 12, Current Charges: No pending charges, Additional comments: CCC shows estimate of \$11,546.41 at 45% of the total loss threshold. Possible supplements for parts price adjustment, Rear frame pull/square, blend time and labor rate adjustment. Possible supplement 1500.00-2500.00).

This is a close-up view of the 'Assignment Information' section from the software. It shows the following fields and values:

- State: CO
- Injury: Unknown
- Catastrophe Code: (empty)
- Estimator Instructions: Adj. Phone: (Business) 800-242-2418; Assigned By: SCA; Facts of Loss: Rear
- Claim Summary Notes: AIG Appraisal Notes - E01 - Repairable
Vehicle status: Repairable
Vehicle drivable? Yes
Copy of appraisal supplied to owner? Yes, via email.
Is this an agreed price with the shop of owner's choice? No COS. Vehicle inspected at residence.
If unable to reach an agreed price, what items does the shop not agree with? N/A
Did you supply a copy of this appraisal to the shop? N/A
Shop email / fax #: N/A
Shop tax id: N/A
Any unrelated or prior damage? No prior damage observed.
Number of days to repair: 12
Current Charges: No pending charges.
Additional comments: CCC shows estimate of \$11,546.41 at 45% of the total loss threshold. Possible supplements for parts price adjustment, Rear frame pull/square, blend time and labor rate adjustment. Possible supplement 1500.00-2500.00.